

# Ace of Games

# Operating Manual R10 Aug 2023 CatC/B4 Menu 5.0 (Contactless Payment Enabled)



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#### Game Overview / User Interface

The FatCat "Ace of Games" Video AWP compendium not only looks fantastic; it also places itself in a unique position in the market.

Taking all the benefits of a multi game Category C & B4 video AWP and combining it with exclusive SWP content.





#### **Collector Mode**

Dump / Top-Up		Collect
Set Float Targets		Volume
Export to USB		System
Ext	Collector Mode	

To enter Collector Mode, open the bottom door with the top door closed and turn the Refill Key.

The Collector Mode Screen will now be displayed. From this menu you can access and set various cabinet functions by pressing the relevant buttons from the menu.

The functions that can be accessed in Collector Mode are detailed below.

To return to the Collector Mode menu from any of the functions screens below press the Return Button in the bottom right-hand corner.

To exit Collector Mode, remove the Refill Key and press Exit.

Coin Dispenser				
Denomination	£1.00			
Target Level	600		Top-Up	Dispense 200 Items
Current Level	0			
Dispensed	0			
Note Dispenser				
Denomination	£10.00			
Target Level	10			
Current Level	0			Stack All Items
	0			
Dispensed	0			
Dump / Top	o-Up			Return

#### 1. Dump / Top-Up

Press the Dump/Top-Up Button to access the Hopper Dump/Top-Up Menu.

Pressing the Top-Up button will set the current float level to the current target float level.

Pressing the Dispense 200 Items button will start the hopper dump procedure. In the event of a shortfall the current hopper level will be changed to the number of coins dumped. The machine

will assume that you have re-floated to this level. If you are making up the difference, insert the required number of coins and press the Top-Up Button.

NOTE: Only £200 coins are dumped at a time. Press the "Dispense 200" Button again to continue the hopper dump procedure.

If the Note Recycler is fitted & enabled, you can also transfer the contents of the note store into the note stacker (for collection) by pressing the Stack All Items button.

#### 2. Set Target Float

Note Raycler Pac Lord (Dites) 6.1.00 Hoper Mac Lord (Core)	10 ©00 ▼		
Set Float Targets		Cancel	Apply

Press the Set Target Float Button to access the Set Target Float Menu.

This menu allows you to change or set the Hopper Float Level to the desired level by selecting the value from the drop-down list (press arrow to open list).

The machine can be supplied with a Note Recycler. When fitted & enabled, this menu allows you to set the number of notes stored in the recycler.

#### 3. Export to USB

No collection data found (nothing to do) Press Next to Briefsh		
Export to USB	Cancel	Next

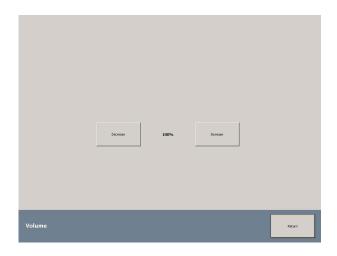
To export the collection data to a USB device, plug a USB device into a spare USB slot in the PC (the USB device MUST have a folder named "hotwirelive" on the root of the device). One the USB device is inserted, press next and follow export instructions.

#### 4. Collect

Site Name:				
	LCD Meter	Long Term	Short Terr	n
Refill:	0	0		0
Cash In:	0	0		0
Cash Out:	0	0		0
Vtp:	0	0		0
Note In:	0	0		0
Note Out:	0	0		0
Hand Pay:	0	0		0
Collect			Cancel	Collect

Once in the "Collect" menu you can view all the Long and short term meters. To perform a collection, press the "collect" button.

#### 5. Volume



Press the Volume Button to enter the Volume Menu.

In this menu you can adjust the Volume of the machine by pressing the Increase or Decrease Buttons.

#### 6. System

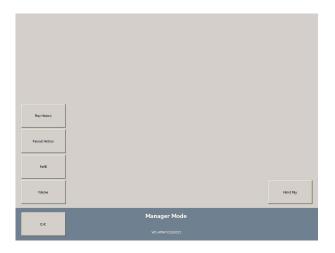
Restart Shell				
Shutdown PC				
Restart PC				
	_	_	_	
System				Return

Press the System Button to access the System Menu.

From this menu you can safely shutdown or restart the Machine pressing the corresponding buttons.

#### **Manager Mode**

#### Manager Mode - Entry / Information



The Manager Mode Menu can be accessed by turning the Refill Key with both doors closed.

This menu enables authorised site personnel access to limited functions such as

Play History, Payout History, Refill Mode, Volume adjustment and Hand Pay.

This allows the machine to be checked if a player has a query, Topped-up in the event of a shortfall or the Volume adjusted without the need for an engineer site visit.

To exit Manager Mode, remove the Refill Key and press the Exit Button.

#### 1. Manager Mode - Play History



Play history shows the last 17 games played on the machine - it displays the date & time that the game start button was pressed, the game name, the amount staked & any prize amount won from that particular game / reel spin.

#### 2. Manager Mode - Payout History



Pay history shows the payout attempt history of the machine.

It records the date & time that the Cashout button was pressed, as well as the amount requested to pay and the actual amount paid out from the hopper / note recycler (if fitted & enabled).

#### 3. Manager Mode – Refill

Feed 1.00 coins	into the machine. You will be notified when the hopper is full	
Coins In:	•	
Status: Refill Meter (0.10 units):	460 come required	
Refill		Return

In the event that the Hopper runs empty, authorised site personnel may top up the hopper by pressing the Refill Button to access the Refill Menu.

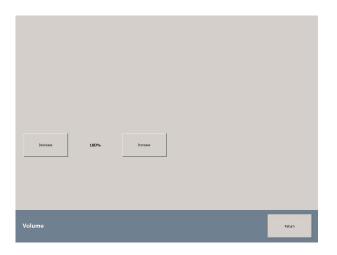
£1 coins can then be inserted into the machine through the Coin Mech to refill the hopper.

Any monies inserted in this way will be metered on the Refill Meter which can be found in the Accountancy Menu.

The machine will notify you when the Hopper is full.

To exit Refill Mode, press the Exit Button.

#### 4. Manager Mode – Volume



Press the Volume Button to enter the Volume Menu.

In this menu you can adjust the Volume of the machine by pressing the Increase or Decrease Buttons.

To exit Volume Mode, press the Exit Button.

#### 5. Manager Mode – Hand Pay

Handpoy Required - Press call an attendent to colord your winnings Handpoy ESS 00
Canor

When the "Hand Pay" has been set, once the player presses collect (with equal or more than the amount set in the "service Mode" (5.3 Change General Settings) option, the above screen will be displayed. This screen states "Handpay required – Please call an attendant to collect your winnings". The player can cancel the collect procedure at this time if required.



Once the above Hand Pay has been initiated and an attendant called, the attendant simply enters "Manager Mode" (Refill Key Only) and selects the "Hand Pay" option. The above screen will then be displayed. Once the attendant has paid the player, press the "Hand Pay" button to complete the Hand Pay procedure. This procedure clears the bank and adds the amount paid into the "Hand Pay" section in the collection stats.

Performing a handpay rectifies the whole amount displayed in the IOU. It also clarifies the handpay amount and confirms the bank has been cleared.

#### Service Mode

To enter Service Mode, open the Top Door, toggle or hold the Test Button.

An on-screen OK Button will appear on screen.

Press the OK Button to enter Service Mode.

**NOTE:** Pressing anywhere outside of the OK Button will enter Touchscreen Calibration.

#### The machine will now enter Service Mode.



Detailed below are the functions of this menu. Press the corresponding buttons to access these functions.

To return to the Service Mode Menu from any of the following screens press the Return Button in the bottom right-hand corner of the screen.

To exit Service Mode, press the Exit Button.

#### 1. System Information

Terminal Id	WD-WMA1V2268323			
Current Date and Time	23/02/2018 13:46:58			
Shell Version	4.0.6620.37130			
Edition IO Version	W.01 / IF2C.01 TBA			
IO Version When Rebooted	18A 23/02/2018 13:41:23	Uptime 5.59 minutes		
when Reported	23/02/2018 13:41:23	uprine 5.50 minutes		
Smartcard				
Status	OK: 1814.17 days left			
Network				
Server Connection	Error	The remote name could not be resolved: 'unitives hotwirely	re.co.uk	
Last Connected				
	23/02/2018 13:46:44	23/02/2018 13:46:44 (0 secs)		
Host Name	HW-WMAYV2268323			
Local IP	127.0.0.1			
External IP				
Credit/Bank				
Credit	0.00			
Bank	0.00		Clear Bank	Clear Gredit
			old bar	
	_			
System Inforn	nation			Return

Press the System Info Button to display information regarding the software version and status of the machine, some information may not be applicable depending on the machine setup.

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You can also clear any Credit or Bank values that are on the machine, by pressing the appropriate button.

#### 2. Accountancy

Sportiem         Long Ten           22402014         22	Meter	LCD	ShortTerm		
60.0         60.0           60.0         60.0           60.0         60.0           60.0         60.0           60.0         60.0           60.0         60.0           60.0         60.0           60.0         60.0           60.0         60.0           60.0         60.0	When Cleared	1.0	Shorclern	Long Term	
60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00	When Cleaned Refil	£0.00	25/02/2018 12:06:52	zajuzizu18 12:06:52	
00.0         00.0           60.0         00.0           60.0         00.0           60.0         00.0           60.0         00.0           60.0         00.0           60.0         00.0           60.0         00.0	Rehill Cash In	£0.00 £0.00	£0.00		
60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00	Lash In Cash Out	£0.00	10.00		
60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00           60.00         60.00	Note In	£0.00	10.00	00.00	
60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00	vote in Note Out	£0.00 £0.00	£0.00	60.00	
60.00 60.00 60.00 60.00 60.00 60.00 60.00 60.00	Ticket In	E0.00	£0.00	60.00	
£0.00 £0.00 £0.00 £0.00 £0.00 £0.00	Ticket Out		60.00	60.00	
£0.00 £0.00 £0.00	HandPay			60.00	
60.00	itp	£0.00			
	Winnings		60.00	60.00	
	Hays		0	0	
		1			
	Display Meters in Cash Displ	ay Meters in 0.10 Units			
		1			
		1			
		with the second s			
	Display riecers in Cash Displ	ay meters in otro onits			

To enter the Accountancy Menu, press the Accountancy Button.

This displays all of the machines metering information. The meters can be shown in cash values or in 10p units. The meters are explained below:

- Refill - Number of coins inserted in the Refill Menu. Cash In - Amount of cash in during normal operation. - Amount of coins paid out of hopper during normal operation. Cash Out Notes In - Amount of cash inserted in notes. Notes Out - Amount of notes paid out of recycler in normal operation (if fitted). Ticket In - Amount of cash inserted in via Tickets (if fitted). Ticket Out - Amount of cash paid out via Tickets (if fitted). - Amount hand paid in the event of an empty hopper or paid via Hand Pay setting. Handpay VTP - Value Total Plays. - Amount that has been won from the machine. Winnings
- Plays Total Plays.

#### 3. Game Meters

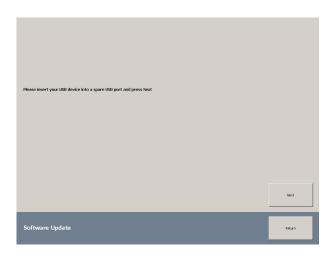
Same Id	Plays	Vtp	Vtw	Pay %	
CosmicCrazyCash.C	0	£0.00	£0.00	0.00	
fexicanaChilitime.C	0	60.00	£0.00	0.00	
SantGens.C	0	60.00	£0.00	0.00	
ShowtimeRW.C	0	60.03	60.00	0.00	
adipotChipRoulette.C	0	60.03	60.00	0.00	
CashMachine.C	0	60.03	60.00	0.00	
adpotCashShots.C	0	60.03	60.00	0.00	
adpotDarts.C	0	60.03	60.00	0.00	
ighRolerRoulette.C	0	60.03	\$0.00	0.00	
PocketMoney.C	0	60.03	60.00	0.00	
Twingo.C	0	60.00	60.00	0.00	
JackpotPoker.C	0	60.00	60.00	0.00	
lackpotCashDrop.C	0	60.00	£0.00	0.00	
ShowtimeClassic.C	0	60.00	£0.00	0.00	
ShowtimePOG.C	0	60.00	£0.00	0.00	
CashBomb.C	0	60.00	£0.00	0.00	
tacingRiches.C	0	60.00	£0.00	0.00	
MonstersOfRock	0	60.00	£0.00	0.00	
VorldOfSportQuiz	0	60.00	£0.00	0.00	
CandyCastlesLite	0	60.00	£0.00	0.00	
ClassicPubQuiz	0	60.00	£0.00	0.00	
ItsComingHome	0	60.00	£0.00	0.00	
SoldenGloves	0	60.00	£0.00	0.00	
GreatEscape3	0	60.00	£0.00	0.00	

Press the Config Button to access the Game Meters Menu

This menu shows the performance of each individual game:

- Plays Number of times the game has been played.
- VTP Value of the total plays of the game.
- VTW Value of Total Winnings from the game.
- RTP Game Payout percentage.

#### 4. Update Software



Insert the USB device with the Showtime update on then Press the "Next" Button and follow the instructions to update the software.

#### 5. Config



Press the Config Button to access the Configuration Menu.

This menu allows you to select machine categories - currently this is limited to CAT C.

This menu also allows enabling / disabling the note recycler (when fitted), which notes are recycled & how many are retained in the note store.

You can also set Hopper Target level (see Collector Mode option 2 on page 4).

There are settings for whether an advertising Top Box or 3G/Wi-Fi dongle are fitted.

Select the required options from the relevant drop-down menus.

You will need to reset the shell/machine to apply changes (see System menu, page 6)

Mexicana Chillitime	Mexicana Chillitime (Cat B4)	-	
	Mexicana Chillitime (Cat B4)		
Giant Gens	Mexicana Chillitime (Cat C) Disabled		
Cosmic Crazy Cash	Cosmic Crazy Cash (Cat B4)	•	
Showtime RW	Showtime RW (Cat B4)	•	
Jackpot Chip Roulette	Jackpot Chip Roulette (Cat B4)	•	
Cash Machine	Cash Machine (Cat B4)	•	
Showtime POG	Showtime POG (Cat B4)	•	
Racing Riches	Racing Riches (Cat B4)	•	
Pocket Money	Pocket Money (Cat B4)	•	
Cash Bomb	Cash Bomb (Cat B4)	•	
Jackpot Darts	Jackpot Darts (Cat B4)	•	
Jackpot Cash Shots	Cash Shots (Cat B4)	•	
	Jackpot Poker (Cat B4)		

#### 5.1 Configure Menu

Use the Configure Menu to disable games. If in B4 mode you can also create a "Hybrid" menu where you can choose to run each game as B4 or CatC.

#### 5.2 Game Configuration

Arcade RTP	80%	•		<b></b>
JackpotDarts.C	Arcade RTP	•		
HighRollerRoulette.C	Arcade RTP	•		
PocketMoney.C	Arcade RTP	•		
Twingo.C	Arcade RTP	•		
JackpotPoker.C	Arcade RTP	•		
JackpotCashDrop.C	Arcade RTP	•		
ShowtimeClassic.C	Arcade RTP	•		
ShowtimePOG.C	Arcade RTP	•		
CashBomb.C	Arcade RTP	•		
RacingRiches.C	Arcade RTP	•		
WorldOfSportQuiz	Enabled	•		
CandyCastlesLite	Enabled	•		-
Game Configur	ation		Cancel	Apply

Use the Game Configuration screen to adjust the RTP of the AWP games.

- All Game RTP's are adjustable from 70% to 98% in 2% increments.
- The default setting is "Arcade RTP" set to 80%.
- All games are set to "Arcade RTP" by default.
- "Arcade RTP" sets all the game RTP's globally to the same RTP.
- You can also change any game individually to any RTP if required.

You can also use the Game Configuration screen to disable games.

#### NOTE.

In Menu 1 The Category C AWP Game RTP Values Cannot be changed.

#### **5.3 Change General Settings**

10 Туре	Paylink -		
Cabinet	T7 •		
Note Device	Note Recycler -		
Site Name			
Machine Category	C (with SWP)		
Screen	Standard -		
Note Acceptor BNV Key	123456		
Note Recycler	10.00 -		
Note Recycler Max Level (Notes)	20 *		
£1.00 Hopper Max Level (Coins)	200 •		
Dataport Protocol	Non-Protocol •		
Handpay Limit	None -		
Modem Name	Disabled -		
Coin Meth Version	Mode21 ·		
_	_	_	
Change General Set	tings	Cancel	ок

Use the Change General Settings screen to...

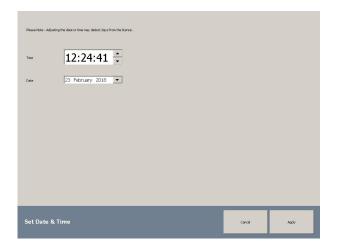
- Change IO Type
- Change Cabinet Type
- Set Note Device
- Add Site Name.
- Change Machine Category (CatC with SWP, CatC No SWP, CatB4 with SWP, CatB4 No SWP). (*Please note that you will need a Category B4 licence card to run Category B4 content*).
- Set Monitor Type
- Set Note Acceptor BNV Key (Default 123456).
- Set Note Recycler note value (£5, £10 or £20).
- Set Note Recycler max note level.
- Set £1 Hopper level.
- Enable/Disable Dataport (If Fitted).
- Set Handpay and Handpay Limits.
- Set Modem Name (If Fitted).
- Set Coin Mech Type/Version.

#### 5.4 Set Handpay and Handpay Limits

Site Name		_		
Machine Category	C	•		
lote Acceptor BNV Key	123456	_		
lote Recycler	10.00	•		
iote Recycler Max Level (Notes)	10	•		
E1.00 Hopper Max Level (Coins)	200	•		
Nodem Name	Hotwire3G	•		
rataport Protocol	Protocol	•		
tando ay Limit	None Al 225 250 250 250 250 2000 2230 2350 2350	▼ 		
Change General Sel			Cancel	OK

Use the "Set Handpay and Handpay Limits" to set Handpay from £25 to All wins.

#### 5.5 Set Date & Time



Use the set date and time screen to set the date and time if required.

#### 5.6 Volume

	Degreese	100%	Increase	
Volume				Return

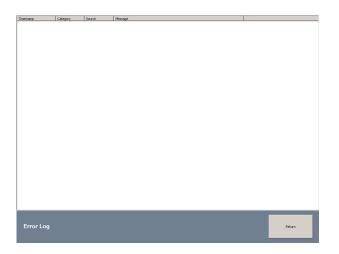
Use the Volume screen to increase or decrease the volume setting.

#### 5.7 Change Cashless Settings

Use the Change Cashless Settings section to choose between "Game Payment Technology SLU" or the "Game Payment Technology "SSU (USB Dongle)". You can also change the "GPT Machine Token" to CatC or B4 dependent on machine setup.

ashless Device	GPT-SSU	-		
PT Asset Token	2			
PT Machine Type Token	C-FatCat-AceOfGamesSSU	•		
PT Operator Token	B4-FatCat-AceOfGamesSSU			
Change Cashless 5			_	

6. Error Log



The Error Log screen allows you to view all errors recorded. This will help assist in any technical support queries.

N.B. ANY CHANGES MADE HERE WILL REQUIRE A SHELL RESTART (see SYSTEM OPTION).

#### 7. Peripherals



Press the Peripherals Button to access the Peripherals Menu. This menu allows access to machine functions for test and are detailed below.



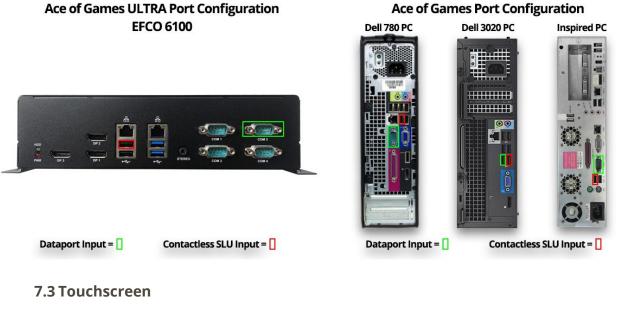
#### 7.1 Coin Dispenser

Press the Coin Dispenser Button to access the Hopper Test Menu. This menu allows you to test the payout of the Hopper by paying out 1 x Coin or 20 x Coins, this is done by pressing the corresponding Dispense 1 or Dispense 20 Button.

#### 7.2 Test Dataport

Dataport Name:	Detaport	
Port:	COM1	
Status:	Ready -	
Primary Machine Code:	FC5N1100	
Secondary Machine Code:	Software Version: A00, Target Percentage: 000%, Category: 8, Price Of Play: £0.00, Jackpot: £100.00	
Messages Sent:	91	
Messages Ack'ed:	91	
Messages Nak'ed:	0	
		_
Test Dataport		Return

Press the Test Dataport Button to test and see information regarding the Dataport Unit if fitted. Please note the Dataport is connected from the following ports. This will require a harness loom with a 12V supply which can be supplied by FatCat. Contact support on 07792 723113.





Press the "Touchscreen" button to enter the Touchscreen or Advanced Touchscreen Calibration Programs. The Advanced Touchscreen program is only needed in the rare event the normal Touchscreen program doesn't work correctly.

#### 7.4 Switches



Press the Switches Button to open the Switch Test Menu. Here you can test the cabinet/play panel switches to ensure they are functioning correctly by pressing the buttons, the screen will show open/closed when buttons are pressed.

# A1 0 07 A2 1 07 A3 2 07 A3 3 07 A4 5 07 A5 5 07 A6 6 07 A7 7 07 A8 7 07 A9 7 07 A8 7 07 A9 7 07 A9 7 07 Band 200 200 Test LEDS Bean

#### 7.5 Lamps

Press the Lamps Button to access the Lamp test.

This menu allows you to step through or flash any/all Lamps on the Cabinet including play panel buttons.

#### 7.6 Cashless

To Set up the "Game Payment Technology "SSU (USB Dongle)". After setting up in section "5.7 Change Cashless Settings". To register the device/machine with "Game Payment Technology's" online system by pressing the "Register" button. Full instructions can be found at Point 9.1 (Page 23).



#### 7.7 Note Dispenser

Dispenser Name Note Couperser Status: Ide	
Note £10.00 0	
	Stack All
	Dispense 1
Test Dispenser	Return

To test the Note Validator, press the Note Acceptor Button.

This menu allows you to test the Note mechanism, informs you of the operational status and allows you to set the BNV Code (See below).

Press the Set BNV Key Button to set the security code for the Note Validator.

Using the keypad enter the BNV Key then press the Set Button.

Once the machine has implemented the BNV Key the status of the Note Validator will be set to 'OK'. You can check this in the Note Acceptor Menu.

NOTE: In order for your Note Validator to function correctly the BNV Key set must match that of the Note Validator. This is usually labelled on the Note Acceptor but can also be the last 6 digits of the Note Acceptor Serial Number (dependent on model fitted).

#### 7.8 Note Acceptor

Acceptor Name	Note				
Acceptor Status: Last Accept:	Ide				
		_			
Туре	Value	Accepted	Divert		
Note	£5.00 £10.00	0	Dispenser		
Note	£10.00	0	Dispenser	£10.00 Inserted	
NOIE	220.00	U U		3	
				Reject	
				Accept	
		_			
Test Acc	antor				Return

To test the Note Validator, press the Note Acceptor Button.

This menu allows you to test the Note mechanism, informs you of the operational status and allows you to set the BNV Code (See below).

To test the Note Validator/Recycler. Insert note where an option to "Reject" or "Accept" note will appear (for 5 seconds). If "Reject" note is selected the note is returned. If "Accept" note is selected the note is diverted to the selected destination. If nothing is selected, the note will automatically be dispensed after 5 seconds). If you are using a note recycler you get the option to divert the chosen recycled note to "Dispenser" or "Cashbox". To test the note recycler. Select divert to "Dispenser" and choose to "Accept" note. The note will then be stored in the note dispenser. Navigate out of "Note Acceptor" to "Note Dispenser" and choose "Dispense 1". This will then dispense the recycled note.

When engineers (for security reasons) don't have keys to the note stacker box. This allows them to test the note recycler without losing the note in the stacker.

	Please enter	the acceptor's	security key	
	1	2	3	
	4	5	6	
	7	8	9	
	CLR	0	DEL	
et BNV Key				

Press the Set BNV Key Button to set the security code for the Note Validator.

Using the keypad enter the BNV Key then press the Set Button.

Once the machine has implemented the BNV Key the status of the Note Validator will be set to 'OK'. You can check this in the Note Acceptor Menu.

NOTE: In order for your Note Validator to function correctly the BNV Key set must match that of the Note Validator. This is usually labelled on the Note Acceptor but can also be the last 6 digits of the Note Acceptor Serial Number (dependent on model fitted). The default setting is "123456".

# Please note ALL versions of Ace of Games from 2019 onward now use DES mode for note payout. Please refer to the manufacturer's instructions to pair your note recycler.

#### Ace of Games currently supports the following Acceptors & Recyclers;

NV11 (All models) Spectral NV11 JMC Vega Ardac Elite

All Acceptors & Recyclers must be programmed to CC4 (DES encrypted for Recyclers).

#### 7.9 Coin Acceptor



To test the Coin Validator, press the Coin Acceptor Button. This menu allows you to test the Coin mechanism, informs you of the operational status and allows you to test the Coin Divert pressing the Divert Button.

	1		
Restart Shell			
	]		
Shutdown PC			
	1		
Restart PC			
	1	 	 
System			Return
System			Passa II

Press the System Button to access the System Menu.

From this menu you can safely shutdown or restart the Machine pressing the corresponding buttons.

#### 9.0 Contactless Payment

Ace of Games supports the Game Payment "Cashless Payment System" Website - <u>www.gamepayment.technology</u>

To enable the Game Payment "Cashless Payment System" select "Cashless Device" and enable the "GPT-SLU" or "GPT-SSU"

Cashless Device	GPT-SSU	-		
	Disabled GPT-SLU			
GPT Asset Token	GPT-SEU GPT-SSU			
GPT Machine Type Token		-		
GPT Operator Token				
Change Cashless S	ettinas		Canel	×

To connect the Cashless Payment System SLU, you will need the FatCat Cashless Payment System SLU wire loom. This can be ordered from FatCat.

#### 9.1 Contactless Payment SSU (USB Dongle)

To Use the Game Payment Technology Contactless Payment SSU (USB Dongle) The machine needs to registered. To do this follow this process.

1) The operator must ensure that the machine is connected to the internet (either with built-in ethernet port or by adding some other device of their choice).

2) The operator must then enter service mode ...

3) Navigate to 'Config' ...

4) Navigate to 'Configure Cashless' ...

5) The operator should populate the details with the required information. When 'OK' is pressed, the details are stored on the file system.

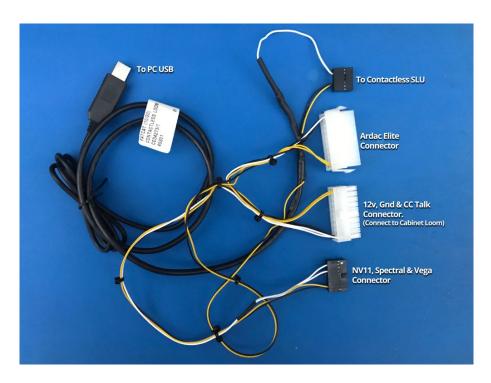
6) Once this has been done, the operator can navigate into Service Mode | Peripherals ...

7) Navigate to 'Cashless' ...

8) Press the 'Register' button to perform the registration. There is some minimal feedback to show what the status of the system is.

#### 9.2 Contactless Payment SLU

To connect the Cashless Payment System SLU, you will need the FatCat Cashless Payment System SLU wire loom. This can be ordered from FatCat.



#### To connect the SLU wire loom as follows

#### **Touchscreen Calibration**

In order to calibrate the Touchscreen, follow the steps below:

- 1. Open the Top Door.
- 2. Press and hold the Test Button for 2 seconds.
- 3. The Enter Test Confirmation Button will appear.
- 4. Press anywhere outside of the Enter Test Button to enter Touchscreen Calibration.
- 5. The Touchscreen Calibration Program will now load.
- 6. Follow the on-screen prompts to Calibrate the touchscreen

#### **Monitor Setup**

If at any point the monitors are now displaying correctly, please follow the following steps to correct the problem.

- 1. Connect a Keyboard to the PC and press CTtrl+Alt+Delete to enter Task Manager.
- 2. Go to "Processes" and select "Boot.exe" and end task.
- 3. Select "Hotwire.Unit.Shell.exe" and end task.
- 4. Go to "Applications" and press "New Task".
- 5. From the dropdown list select "Control".
- 6. In Control Panel (Settings Win10 ULTRA Cabinet) select the "Display" settings and set the settings as per "Fig 1" and apply changes. Please note. Monitor two is set as the "Primary Monitor".



	Settings	- a ×
🕼 💭 🖉 « Appearance and Personalization > Display > Screen Resolution - 47 Search Control Panel 🔎	Home	Display
	Find a setting $\rho$	Rearrange your displays
Change the appearance of your displays	System	Select a display below to change the settings for it. Press and hold (or select) a display, then drag to rearrange it.
Detect	Cisplay	
Identify	40 Sound	1
2	Notifications & actions	2
	ی Focus assist	2
	O Power & sleep	Identify Detect
Display: 1. Generic Non-PnP Monitor 💌	📼 Storage	
Resolution: 1024 × 768 -	CB Tablet mode	Color
Orientation: Landscape 💌	H Multitaking	Night light Off
Multiple displays: Extend these displays 💌	D Projecting to this PC	Night light settings
Make this my main display Advanced settings		Windows HD Color
	Clipboard	Get a brighter, more vibrant picture in HDR and WCG videos, games.
Make text and other items larger or smaller	> Remote Desktop	and apps on the display selected above. Windows HD Color settings
What display settings should I choose?	③ About	
		Scale and layout
OK Cancel Apply		Change the size of text, apps, and other items
		100% (Recommended) v
		Advanced scaling settings
		Display resolution 1920 × 1000 (Recommended)
		1450 × Indo (recommended)

7. In the "NVIDEA Control Panel" select the "Set Up Multiple Displays" and set the settings as per "Fig 2" and apply changes.

NOTE: Screen 2 is the primary screen located at 0,0 and screen 1 is the secondary screen located at 0,-768.

Fig 2

NVIDIA Control Panel	Cardery -	- • • •×
G Back - O		
elect a Task		
30 Settings     -Adjust tange settings with preview     -Adjust tange settings     -Settings     -Settings     -Settings     -Onange resolution     -Adjust desktop colour settings     -Rate deskay     -Setting for adjust	1. Select the displays you want to use.       Gaferice 210       Ø. KORTEK.CO.19"       Ø. Analogue Display	
-Adjust devites orse and position Adjust vertices.exection Set up streencopic: 20 Set u	Ny diplay a not aloom 2. Drag the icons to match your display configuration.	
	2	-
	Description: Lists all the displays connected to the system.	
O System Information	Typical usage scenarios: • Activating and deactivating displays	

- 8. Once you have set the "NVIDEA Control Panel" as above you may need to go back to point 6 again and apply the changes again as with some monitors the "NVIDEA Control Panel" can disrupt the windows "Display" properties.
- 9. Once the monitors are displaying correctly restart the machine.

#### Select Cabinet Type

If at any point the machine loses its Cabinet Type, please follow the following steps to correct the problem.

- 1. Connect a Keyboard to the PC and press CTtrl+Alt+Delete to enter Task Manager.
- 2. Go to "Applications" and press "New Task".
- 3. From the dropdown list select "Explorer".
- 4. In Explorer, navigate to HW1 (D)
- 5. Double click on the "Hotwire.Unit.Setup.Kiosk.exe Shortcut" and select the cabinet type, Note acceptor or recycler and monitor type.

rganize 👻 🏭 Open	Include in library   Share with	Burn New folder			· =	
Favorites	Name	Date modified	Туре	Size		
B Recently Changed	Hotwire	27/01/2020 7:49 AM	File folder			
Public	bootsqm.dat	26/01/2020 2:32 PM	DAT File	4 KB		
Marktop	Hotwire.Unit.Setup.Kiosk.exe - Shortcut	23/01/2020 5:21 PM	Shortcut	2 KB		
& Downloads						
Recent Places						
Libraries						
Documents						
J Music						
Pictures						
Videos						
Computer						
W.01 (C:)						
- HW1 (D:)						
VARS (E:)						
BITS (F:)						
REG (G:)						
CD Drive (H:)						
Network						
Network						

#### **Dell 780 Graphics Card Types**

If you have a Dell 780 and at any point require technical assistance it is important you identify which graphics card your PC is fitted with.

# Ace of Games Graphics Card Types







G210 AFOX DVI Connector - Black VGA Connector - Blue



G210 EVGA DVI Connector - White VGA Connector - Blue

### **Technical Support**

Should you require assistance with this product please contact:

FatCat SoftWorks Technical Support - 0845 4631939 or 07792 723113